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EDNA S. MARR

DEPARTMENT OF REAL ESTATE October 29, 2012 P. O. Box 187007 2 Sacramento, CA 95818-7007 DEPARTMENT OF REAL ESTATE 3 Telephone: (916) 227-0789 4 5 6 7 BEFORE THE DEPARTMENT OF REAL ESTATE 8 9 STATE OF CALIFORNIA 10 In the Matter of the Accusation of 11 NO. H-11366 SF 12 RITTER GROUP, INC., a California corporation,) STIPULATION AND AGREEMENT SHAMIM S. RITTER, TERRY LEE RITTER, 13 and EDNA S. MARR, 14 Respondents. 15 16 It is hereby stipulated by and between Respondent EDNA S. MARR (hereinafter 17 "Respondent" or "Respondent MARR"), acting in pro per, and the Complainant, acting by and 18 through Michael B. Rich, Counsel for the Department of Real Estate, as follows for the purpose 19 of settling and disposing of the Accusation filed on May 3, 2012, in this matter ("the 20 Accusation"): 21 1. All issues which were to be contested and all evidence which was to be 22 presented by Complainant and Respondent at a formal hearing on the Accusation, which hearing 23 was to be held in accordance with the provisions of the Administrative Procedure Act (APA), 24 shall instead and in place thereof be submitted solely on the basis of the provisions of this 25 Stipulation and Agreement. 26 2. Respondent has received, read and understands the Statement to 27 No. H-11366SF

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No. H-11366SF

Respondent, the Discovery Provisions of the APA and the Accusation filed by the Department of Real Estate in this proceeding.

- On September 20, 2012, Respondent MARR filed a Notice of Defense 3. pursuant to Section 11505 of the Government Code for the purpose of requesting a hearing on the allegations in the Accusation. Respondent hereby freely and voluntarily withdraws said Notice of Defense. Respondent acknowledges that Respondent understands that by withdrawing said Notice of Defense Respondent will thereby waive Respondent's right to require the Commissioner to prove the allegations in the Accusation at a contested hearing held in accordance with the provisions of the APA and that Respondent will waive other rights afforded to Respondent in connection with the hearing such as the right to present evidence in defense of the allegations in the Accusation and the right to cross-examine witnesses.
- Respondent, pursuant to the limitations set forth below, hereby admits 4. that the factual allegations in the Accusation pertaining to Respondent are true and correct and stipulates and agrees that the Real Estate Commissioner shall not be required to provide further evidence of such allegations.
- 5. It is understood by the parties that the Real Estate Commissioner may adopt the Stipulation and Agreement as his decision in this matter, thereby imposing the penalty and sanctions on Respondent's real estate license and license rights as set forth in the "Order" below. In the event that the Commissioner in his discretion does not adopt the Stipulation and Agreement, it shall be void and of no effect, and Respondent shall retain the right to a hearing and proceeding on the Accusation under all the provisions of the APA and shall not be bound by any admission or waiver made herein.
- 6. This Stipulation and Agreement shall not constitute an estoppel, merger or bar to any further administrative or civil proceedings by the Department of Real Estate with respect to any matters which were not specifically alleged to be causes for accusation in this proceeding.

EDNA S. MARR

DETERMINATION OF ISSUES

By reason of the foregoing stipulations, admissions and waivers and solely for the purpose of settlement of the pending Accusation without hearing, it is stipulated and agreed that the following Determination of Issues shall be made:

I

The acts and omissions of Respondent EDNA S. MARR described in the Accusation are grounds for the suspension or revocation of the licenses and license rights of Respondent under the provisions of Sections 10085, 10085.5, 10137, 10145 and 10146 of the Code, and Sections 2832, 2970 and 2972 Chapter 6, Title 10, California Code of Regulations, (hereinafter "Regulations of the Commissioner"), all in conjunction with Section 10177(d) of the Code, and Sections 10176(a), 10176(b), 10176(g), 10176(i) and 10177(g) of the Code

<u>ORDER</u>

I

All licenses and licensing rights of Respondent EDNA S. MARR under the Real Estate Law are suspended for a period of sixty (60) days from the effective date of this Decision; provided, however, that sixty (60) days of said suspension shall be stayed for two (2) years upon the following terms and conditions:

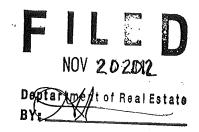
- 1. Respondent shall obey all laws, rules and regulations governing the rights, duties and responsibilities of a real estate licensee in the State of California; and
- 2. That no final subsequent determination be made, after hearing or upon stipulation, that cause for disciplinary action occurred within two (2) years of the effective date of this Decision. Should such a determination be made, the Commissioner may, in his or her discretion, vacate and set aside the stay order and re-impose all or a portion of the stayed suspension. Should no such determination be made, the stay imposed herein shall become permanent.

No. H-11366SF

EDNA S. MARR

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2	10/5/12 michael dich
3	DATED MICHAEL B. RICH, Counsel
4	Department of Real Estate
5	* * *
6	I have read the Stipulation and Agreement and its terms are understood by me
7	and are agreeable and acceptable to me. I understand that I am waiving rights given to me by
8	the California Administrative Procedure Act (including but not limited to Sections 11506,
9	11508, 11509, and 11513 of the Government Code), and I willingly, intelligently, and
10	voluntarily waive those rights, including the right of requiring the Commissioner to prove the
11	allegations in the Accusation at a hearing at which I would have the right to cross-examine
12	witnesses against me and to present evidence in defense and mitigation of the charges.
13	
14	10/03/2012 Elsa J. Man
15	DATED EDNA S. MARR
16	Respondent
17	
18	* * *
19	The foregoing Stipulation and Agreement is hereby adopted by as my Decision in
20	this matter as to Respondent EDNA S. MARR and shall become effective at 12 o'clock noon on
21	NOV 2 0 2012 , 2012.
22	IT IS SO ORDERED
23	Real Estate Commissioner
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25	Chinh -
26	By WAYNES. BELL
27	Chief Counsel
	No. H-11366SF EDNA S. MARR

EDNA S. MARR



BEFORE THE DEPARTMENT OF REAL ESTATE

STATE OF CALIFORNIA

In the Matter of the Accusation of

RITTER GROUP, INC, a California
Corporation, SHAMIN S. RITTER,
TERRY LEE RITTER and
EDNA S. MARR

Respondent.

ORDER NUNC PRO TUNC MODIFYING

STIPULATION AND AGREEMENT IN SETTLEMENT AND ORDER

It having been called to the attention of the Real Estate Commissioner that there is an error in the Stipulation and Agreement dated October 16, 2012, effective November 6, 2012, and good cause appearing therefore, the Order is hereby amended as follows:

Page 4, Paragraph (4) is to be omitted from the Order.

This Order, nunc pro tunc to October 16, 2012, shall be deemed effective as of 12 o'clock noon on November 6, 2012.

Real Estate Commissioner

By WAYNE S. BELL Chief Counsel

FILED

1 DEPARTMENT OF REAL ESTATE October 17, 2012 P. O. Box 187007 2 Sacramento, CA 95818-7007 DEPARTMENT OF REAL ESTATE 3 Telephone: (916) 227-0789 4 5 6 7 BEFORE THE DEPARTMENT OF REAL ESTATE 8 9 STATE OF CALIFORNIA 10 In the Matter of the Accusation of 11 NO. H-11366 SF 12 RITTER GROUP, INC., a California corporation, STIPULATION AND AGREEMENT SHAMIM S. RITTER, TERRY LEE RITTER. 13 and EDNA S. MARR, 14 Respondents. 15 It is hereby stipulated by and between Respondent SHAMIM S. RITTER 16 (hereinafter "Respondent" or "Respondent S. RITTER"), Respondent TERRY LEE RITTER 17 (hereinafter "Respondent" or "Respondent T. RITTER"), and RITTER GROUP, INC., acting by 18 and through their attorney, Louis A. Gonzalez, Jr., and the Complainant, acting by and through 19 Michael B. Rich, Counsel for the Department of Real Estate, as follows for the purpose of 20 settling and disposing of the Accusation filed on May 3, 2012, in this matter ("the Accusation"): 21 22 1. All issues which were to be contested and all evidence which was to be presented by Complainant and Respondent at a formal hearing on the Accusation, which hearing 23 was to be held in accordance with the provisions of the Administrative Procedure Act (APA), 24 shall instead and in place thereof be submitted solely on the basis of the provisions of this 25 26 Stipulation and Agreement. 27

No. H-11366 SF

2.

RITTER GROUP, INC., SHAMIM S. RITTER. and TERRY LEE RITTER

Respondent has received, read and understands the Statement to

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Respondent, the Discovery Provisions of the APA and the Accusation filed by the Department of Real Estate in this proceeding.

- 3. On May 15, 2012, Respondents filed a Notice of Defense pursuant to Section 11505 of the Government Code for the purpose of requesting a hearing on the allegations in the Accusation. Respondents hereby freely and voluntarily withdraw said Notices of Defense. Respondents acknowledges that Respondents understand that by withdrawing said Notice of Defense Respondent will thereby waive Respondents' right to require the Commissioner to prove the allegations in the Accusation at a contested hearing held in accordance with the provisions of the APA and that Respondents will waive other rights afforded to Respondents in connection with the hearing such as the right to present evidence in defense of the allegations in the Accusation and the right to cross-examine witnesses.
- 4. Respondent S. RITTER, pursuant to the limitations set forth below, without admitting the truth of the allegations contained in the Accusation, Respondent stipulates that she will not interpose a defense thereto. This Stipulation is based on the factual allegations contained in the Accusation. In the interests of expedience and economy, Respondent chooses not to contest the allegations, but to remain silent, and understands that, as a result thereof, these factual allegations, without being admitted, will serve as a basis for the disciplinary action stipulated to herein.
- 5. It is understood by the parties that the Real Estate Commissioner may adopt the Stipulation and Agreement as her decision in this matter, thereby imposing the penalty and sanctions on Respondent S. RITTER's real estate license and license rights as set forth in the "Order" below. In the event that the Commissioner in his discretion does not adopt the Stipulation and Agreement, it shall be void and of no effect, and Respondent shall retain the right to a hearing and proceeding on the Accusation under all the provisions of the APA and shall not be bound by any admission or waiver made herein.
- 6. This Stipulation and Agreement shall not constitute an estoppel, merger or bar to any further administrative or civil proceedings by the Department of Real Estate with

1	respect to any matters which were not specifically alleged to be causes for accusation in this
2	proceeding.
3	7. This Stipulation and Agreement will constitute the conclusion of this
4	proceeding by the Department and is dispositive of all issues that have arisen in this proceeding.
5	The Department will not seek a Bar Order pursuant to Section 10087 of the Code, will not seek
6	Cost Recovery pursuant to Section 10106 of the Code, and will not make referral to any law
7	enforcement agency to seek criminal proceedings or prosecution with respect to any matters
8	which were not specifically alleged to be causes for accusation in this proceeding.
9	<u>DETERMINATION OF ISSUES</u>
10	By reason of the foregoing stipulations, admissions and waivers and solely for
11	the purpose of settlement of the pending Accusation without hearing, it is stipulated and agreed
12	that the following Determination of Issues shall be made:
13	· I
14	The acts and omissions of Respondent SHAMIM S. RITTER described in the
15	Accusation are grounds for the suspension or revocation of the licenses and license rights of
16	Respondent under the provisions of Sections 10130, 10085, 10085.5, and 10146 of the Business
17	and Professions Code (hereinafter "the Code") and Section 2970 of Chapter 6, Title 10,
8	California Code of Regulations (hereinafter "Regulations") all in conjunction with Section
19	10177(d) of the Code, and Section 10177(g) of the Code.
20	II
21	The matter as to Respondents RITTER GROUP and TERRY LEE RITTER,
22	shall be dismissed.
23	<u>ORDER</u>
24	I
25	All licenses and licensing rights of Respondent SHAMIM S. RITTER under the
26	Real Estate Law are revoked; provided, however, a restricted real estate broker license shall be
27	issued to said Respondent pursuant to Section 10156.5 of the Business and Professions Code if,
	No. H-11366 SF RITTER GROUP, INC., SHAMIM S. RITTER,

within 90 days from the effective date of the Decision entered pursuant to this Order,
Respondent makes application for the restricted license and pays to the Department of Real
Estate the appropriate fee therefor.

The restricted license issued to Respondent shall be subject to all of the provisions of Section 10156.7 of the Business and Professions Code and to the following limitations, conditions and restrictions imposed under authority of Section 10156.6 of that Code:

- 1. The restricted license issued to Respondent may be suspended prior to hearing by Order of the Real Estate Commissioner on evidence satisfactory to the Commissioner that Respondent has violated provisions of the California Real Estate Law, the Subdivided Lands Law, Regulations of the Real Estate Commissioner or conditions attaching to the restricted license.
- 2. The restricted license issued to Respondent may be suspended prior to hearing by Order of the Real Estate Commissioner in the event of Respondent's conviction or plea of nolo contendere to a crime which is substantially related to Respondent's fitness or capacity as a real estate licensee.
- 3. Respondent shall not be eligible to apply for the issuance of an unrestricted real estate license nor for the removal of any of the conditions, limitations or restrictions of a restricted license until two (2) years have elapsed from the effective date of this Decision.
- 4. Respondent shall submit with any application for license under an employing broker, or any application for transfer to a new employing broker, a statement signed by the prospective employing real estate broker on a form approved by the Department of Real Estate which shall certify:
 - (a) That the employing broker has read the Decision of the

Commissioner which granted the right to a restricted license; and,

(b)	That the emp	oloyi	ing t	roker wil	l exercise	close sup	erv	ision over	the
	performance	by	the	restricted	licensee	relating	to	activities	for
which a real estate license is required.									

- 5. The restricted license issued to Respondent is suspended for a period of ninety (90) days from the date of issuance of said restricted license; provided, however, that if Respondent petitions, forty five (45) days of said suspension (or a portion thereof) shall be stayed upon condition that:
 - (a.) Respondent pays a monetary penalty pursuant to Section 10175.2 of the Business and Professions Code at the rate of \$50.00 for each day of the suspension for a total monetary penalty of \$2,250.00.
 - (b.) Said payment shall be in the form of a cashier's check or certified check made payable to the Consumer Recovery Account of the Real Estate Fund. Said check must be delivered to the Department prior to the effective date of the Decision in this matter.
 - (c.) No further cause for disciplinary action against the real estate license of Respondent occurs within two (2) years from the effective date of the Decision in this matter.
 - (d.) If Respondent fails to pay the monetary penalty in accordance with the terms and conditions of the Decision, the Commissioner may, without a hearing, order the immediate execution of all or any part of the stayed suspension in which event the Respondent shall not be entitled to any repayment nor credit, prorated or otherwise, for money paid to the Department under the terms of this Decision.

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(e.)	If Respondent pays the monetary penalty and if no further cause
	for disciplinary action against the real estate license of
	Respondent occurs within two (2) years from the effective date
	of the Decision, the stay hereby granted shall become permanent.

- 6. Forty five (45) days of said ninety-(90) day suspension shall be stayed upon condition that:
 - (a) No final subsequent determination be made, after hearing or upon stipulation, that cause for disciplinary action against Respondent occurred within two (2) years of the effective date of the Decision herein.
 - (b) Should such a determination be made, the Commissioner may, in his or her discretion, vacate and set aside the stay order, and order the execution of all or any part of the stayed suspension, in which event the Respondent shall not be entitled to any repayment nor credit, prorated or otherwise, for money paid to the Department under the terms of this Decision.
 - (c) If no order vacating the stay is issued, and if no further cause for disciplinary action against the real estate license of Respondent occurs within two (2) years from the effective date of the Decision, then the stay hereby granted shall become permanent.
- 7. Respondent shall, within one hundred twenty (120) days of the issuance of the restricted license provide proof satisfactory to the Commissioner that Respondent has paid restitution in the sum of \$5,000.00 to Wilfredo and Consolacion Domingo on or before the expiration of said one hundred twenty day period, or the Commissioner may order that the stayed suspension set forth in Paragraph 6, above, be lifted and Respondent's restricted license will be suspended for 45 days.

1	8.	In addition to the two (2) year period set forth in Paragraph 3, above,
2		Respondent shall, as a condition precedent to petitioning or applying for
3		the issuance of an unrestricted real estate license or for the removal of any
4		of the conditions, limitations or restrictions of a restricted license, provide
5	·	proof satisfactory to the Commissioner that Respondent has paid
6		restitution in the sum of \$5,000.00 to Wilfredo and Consolacion
7		Domingo.
8		Pursuant to Section 10156.7 of the Code, the restricted license issued to
9		Respondent will not be renewed at the expiration of the four-year term of
10		said license unless, as a condition precedent to applying for renewal of
11		the restricted license, Respondent provides proof satisfactory to the
12		Commissioner that Respondent has paid restitution in the sum of
13		\$5,000.00 to Wilfredo and Consolacion Domingo.
14	10. «мерения переричина точения переричина точения переричина точения переричина точения переричина точения перери	Respondent shall, within six (6) months from the effective date of this
15		Decision, take and pass the Professional Responsibility Examination
16		administered by the Department including the payment of the appropriate
17		examination fee. If Respondent fails to satisfy this condition, the
18		Commissioner may order suspension of Respondent's license until
19		Respondent passes the examination.
20		III
21	The D	epartment hereby dismisses the Accusation as to Respondent
22	RITTER GROUP, I	VC
23	·	IV
24	The D	epartment hereby dismisses the Accusation as to Respondent
25	TERRY LEE RITTE	CR.
26	///	
27	111	
	No. H-11366 SF	RITTER GROUP, INC., SHAMIM S. RITTER,

and TERRY LEE RITTER

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2	DATED MICHAEL B. RICH, Counsel
3	Department of Real Estate
4	* * *
5	I have read the Stipulation and Agreement and its terms are understood by me
6	and are agreeable and acceptable to me. I understand that I am waiving rights given to me by
7	the California Administrative Procedure Act (including but not limited to Sections 11506,
8	11508, 11509, and 11513 of the Government Code), and I willingly, intelligently, and
9	voluntarily waive those rights, including the right of requiring the Commissioner to prove the
0	allegations in the Accusation at a hearing at which I would have the right to cross-examine
11	witnesses against me and to present evidence in defense and mitigation of the charges.
12	witnesses against me and to present evidence in desense and integration of the
13	10-10-2012 SHAMIM S. RITTER
	DATED SHAMIN'S. RITTER Respondent
14	
15	10-9-2012
16	DATED TERRY LEE RITTER Respondent
17	
18	RITTER GROUP, INC.
19	Respondent
20	DATED By: TERRY LEE RITTER
21	DATED TERRY LEE RIVER Title:
22	Approved as to form and content by counsel for Respondents.
23	Approved as to form and something of
24	
25	DATED LOUIS A GONZALEZ, Jr.
26	Attorney for Respondents
27	***
	No. H-11366 RITTER GROUP, INC., SHAMIM S. RITTE

and TERRY LEE RITTER

1	The foregoing Stipulation and Agreement is hereby adopted by me as my
2	Decision in this matter as to Respondent SHAMIM S. RITTER, Respondent TERRY LEE
3	RITTER and Respondent RITTER GROUP, INC., and shall become effective at 12 o'clock
4	noon on NOV 0 6 2012 , 2012.
5	IT IS SO ORDERED
6	Real Estate Commissioner
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No. H-11366 SF

FILED

MICHAEL B. RICH, Counsel May 3, 2012 1 State Bar No. 84257 Department of Real Estate DEPARTMENT OF REAL ESTATE P. O. Box 187000 3 Sacramento, CA 95818-7000 Telephone: (916) 227-0789 5 6 7 BEFORE THE DEPARTMENT OF REAL ESTATE 8 STATE OF CALIFORNIA 9 10 NO. H-11366 SF In the Matter of the Accusation of 11 12 RITTER GROUP, INC., a California corporation, ACCUSATION SHAMIN S. RITTER, TERRY LEE RITTER, 13 and EDNA S. MARR, 14 Respondents. 15 16 The Complainant, E. J. HABERER, II, a Deputy Real Estate Commissioner of 17 the State of California, for Accusation against Respondents RITTER GROUP, INC., a 18 California corporation, SHAMIN S. RITTER, TERRY LEE RITTER, and EDNA S. MARR, is 19 informed and alleges as follows: 20 1 21 The Complainant, E. J. HABERER, II, a Deputy Real Estate Commissioner of 22 the State of California, makes this Accusation against Respondents in his official capacity. 23 24 Respondents RITTER GROUP, INC., a California corporation, SHAMIN S. 25 RITTER, TERRY LEE RITTER, and EDNA S. MARR, are presently licensed and/or have 26

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license rights under the Real Estate Law, Part 1 of Division 4 of the California Business and Professions Code (hereafter "the Code").

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At all times on herein mentioned, Respondent RITTER GROUP, INC., (hereafter "Respondent RGI") was licensed by the Department of Real Estate (hereinafter "the Department") as a corporate real estate broker and licensed by the Department bearing the fictitious business name of LOAN MODIFICATION CENTER.

4

At all times herein mentioned, Respondent TERRY LEE RITTER (hereinafter "Respondent TERRY RITTER") was and is licensed by the Department as a real estate broker.

5

At all times herein mentioned Respondent TERRY RITTER was licensed by the Department as the designated broker/officer of Respondent RGI. As said designated broker/officer, Respondent TERRY RITTER was at all times mentioned herein responsible pursuant to Sections 10159.2 and 10177(h) of the Code for the supervision of the activities of the officers, agents, real estate licensees and employees of Respondent RGI for which a real estate license is required.

6

At all times on herein mentioned, Respondent SHAMIN S. RITTER, (hereinafter "Respondent SHAMIN RITTER") was licensed by the Department as a real estate broker. At all times herein mentioned, Respondent SHAMIN RITTER worked in the employ of RGI and TERRY RITTER.

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At all times on herein mentioned, Respondent EDNA S. MARR, (hereinafter "Respondent MARR") was licensed by the Department as a real estate salesperson. At no time has the Department licensed Respondent MARR as a real estate broker.

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Whenever reference is made in an allegation in this Accusation to an act or omission of Respondent RGI, such allegation shall be deemed to mean that the officers, directors, employees, agents and real estate licensees employed by or associated with Respondent RGI committed such act or omission while engaged in the furtherance of the business or operations of Respondent RGI and while acting within the course and scope of their corporate authority and employment.

At all times herein mentioned, Respondent TERRY RITTER is and was the chief executive officer and a principal stockholder of Respondent RGI, both Respondents having their respective real estate licenses on file with the Department at the same main office address of record at 2652 Sabercat Court., Fremont, California, and, therefore, Respondent RGI was and is the alter ego of Respondent TERRY RITTER and whenever a reference is made to an act or omission or representation of Respondent RGI, such allegation shall be deemed to mean that Respondent TERRY RITTER was so acting, or failing to act, and/or speaking.

At no time has the Department issued a real estate license to Respondent RGI, Respondent TERRY RITTER or to Respondent SHAMIN RITTER bearing the fictitious name of LOAN MODIFICATION CENTER OF AMERICA.

At no time has the Department issued a real estate license to LOAN MODIFICATION CENTER OF AMERICA, INC., a California corporation.

At all times herein mentioned, Respondents engaged in the business of, acted in the capacity of, advertised, or assumed to act as a real estate broker within the State of California within the meaning of Section 10131(d) of the Code, including, on behalf of others, for compensation or in expectation of compensation, soliciting borrowers or lenders for or

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negotiating loans or collecting payments or performing services for borrowers or lenders or note owners in connection with loans secured directly or collaterally by liens on real property or on a business opportunity.

FIRST CAUSE OF ACTION

13

There is hereby incorporated in this First, separate and distinct, Cause of Action, all of the allegations contained in Paragraphs 1 through 12, inclusive, of the Accusation with the same force and effect as if herein fully set forth.

14

Within the three-year period prior to the filing of this Accusation and at all times herein mentioned, in the course and scope of the activities described in Paragraph 12, above, Respondent RGI, doing business under the fictitious name of LOAN MODIFICATION CENTER OF AMERICA, Respondent SHAMIN RITTER, also doing business under the fictitious name of LOAN MODIFICATION CENTER OF AMERICA, and Respondent MARR, beginning on or about May 28, 2009, solicited and negotiated with Wilfredo and Consolacion D (hereinafter "Borrowers" or "Borrowers D") to perform services for Borrowers D in connection with loans secured directly or collaterally by liens on said Borrowers' California real properties identified as 418 Camino Hermoso and 12622 Robison Blvd., wherein Respondents provided to Borrowers D a written contract for an advance fee, and on or about June 1, 2009, claimed, demanded, charged, received, and collected an advance fee of \$3,000.00, and on June 10, 2009, claimed, demanded, charged, received, and collected an additional advance fee of \$2,000.00, from Borrowers for services Respondents were to perform thereafter, representing to Borrowers by way of said contract that in exchange for said advance fees Respondents would submit borrowers information to Borrowers' lenders and that Respondents would "use best efforts to obtain a mortgage modification for the Borrowers."

The fees described in Paragraph 14, above, constituted an "advance fee" within

the meaning of Section 10026 of the Code ("Advance Fee" is fee claimed, demanded, charged, received, collected or contracted from principal for listing, for offer to sell or lease property or business opportunity, for referral to brokers or salesmen, for soliciting borrowers or lenders, for negotiating real estate loans) and 10131.2 of the Code (Real estate broker is a person who engages in business of claiming, demanding, charging, receiving, collecting or contracting for advance fees in connection with any employment to promote sale, lease of real property or business opportunity, or exchange or to obtain loans on real property). Said fees constituted trust funds within the meaning of Section 10145 of the Code (broker accepts funds belonging to others in connection with acts requiring a real estate license) and Section 10146 of the Code (advance fees collected by broker are trust funds).

In connection with the collection, receipt, and handling of the advance fees as described in Paragraphs 14 and 15, above, Respondents RGI, SHAMIN RITTER and MARR provided to the Borrowers D a written advance fee contract that had not been submitted to, reviewed, and approved by, the Department of Real Estate prior to use as required by Sections 10085 of the Code (unlawful to claim, demand, receive advance fee for soliciting lenders on behalf of or performing services for borrowers using an advance fee agreement not approved by Department) and Chapter 6, Title 10, California Code of Regulations (hereinafter "Regulations), Section 2970 (requiring submission to commissioner for approval of all advance fee materials and agreements).

Within the three-year period prior to the filing of this Accusation, in connection with the collection, receipt and handling of advance fees described in Paragraphs 14 and 15, above, Respondents RGI, SHAMIN RITTER and MARR failed to deposit said funds into a trust account in the name of RGI as trustee or into a trust account in the name of SHAMIN RITTER

as trustee, deposited said advance fees to an account held in the name of the unlicensed LOAN MODIFICATION CENTER OF AMERICA, INC., disbursed the advance fee trust funds to themselves and/or others and failed to provide to the Borrowers the required verified accounting of the advance fee trust funds, and failed to provide to the borrowers any accounting expressly representing the amounts of trust funds disbursed, the date of trust fund disbursement, the commission paid, and overhead and profit as required by Section 10146 of the Code (advance fees are trust funds and broker collecting advance fees shall deposit such fees into a trust account) and containing the information required by Section 2972 of the Regulations (requiring broker to provide principal with verified accounting of advance fee trust funds collected and disbursed identifying agent name, principal's name, services rendered, trust account into which funds deposited, amount of advance fee, amounts disbursed, commissions paid, overhead, costs, and profit).

The representations described in Paragraph 14, above, were false and misleading and were known by Respondents RGI, SHAMIN RITTER and MARR to be false and misleading when made or were made by said Respondents with no reasonable grounds for believing said representations to be true, and/or said Respondents should have known at the time through the exercise of reasonable diligence that such representations were false and misleading. In truth and in fact Respondents RGI, SHAMIN RITTER and MARR: 1.) failed to use any efforts whatsoever to obtain any loan modification; 2.) failed to negotiate with the lenders on behalf of borrowers; 3.) and, failed to perform or failed to complete the work said respondents were obligated to perform under the contract by which they collected \$5,000.00 from Borrowers D.

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At no time on or after May 29, 2009, did Respondents RGI, SHAMIN RITTER and MARR inform Borrowers D that the representations described in Paragraph 14, above, were not true or that said Respondents had failed to perform all work to be completed and/or that they had failed to perform any of the worked promised under the contract.

The acts and omissions of Respondents RGI, SHAMIN RITTER and MARR described in Paragraphs 14, 18, and 19, above, constituted misrepresentation, fraud, deceit, and dishonest dealing.

At no time herein mentioned was Respondent MARR licensed in the employ of either Respondent RGI or Respondent SHAMIN RITTER. Respondent MARR accepted compensation from Respondent RGI and/or Respondent SHAMIN RITTER for soliciting and negotiating with Borrowers D as set forth in Paragraphs 12 and 14, above.

At all times herein mentioned, Respondent RGI and Respondent SHAMIN RITTER employed and/or compensated Respondent MARR to solicit and negotiate with the Borrowers D as set forth in Paragraphs 12 and 14, above.

The acts and omissions of RGI, SHAMIN RITTER and MARR as alleged above constitute cause for the suspension or revocation of the licenses and license rights of Respondents under the following provisions:

(a) As alleged against Respondents RGI and SHAMIN RITTER in Paragraphs 11, 14 and 15, under Section 10159.5 of the Code (every licensee desiring to have license issued under a fictitious business name shall file application with certified copy of fictitious business name statement as filed with county clerk) and Section 2731(a) of the Regulations (licensee shall not use a fictitious business name in the

(c)

conduct of activity requiring a license unless a holder of a license bearing such name) all in conjunction with Section 10177(d) of the Code (suspension or revocation of license for willful disregard or violation of the Real Estate Law, §§ 10000 et seq. and §§ 11000 et seq. of the Code, or of the Regulations);

- (b) As alleged against Respondents RGI, SHAMIN RITTER and MARR in Paragraphs 14, 15 and 16, under Sections 10085 and 10085.5 of the Code (Unlawful to claim, demand, receive advance fee for soliciting lenders on behalf of or performing services for borrowers using an advance fee agreement not approved by Department) and Section 2970 of the Regulations (requiring submission to commissioner for approval of all advance fee materials and agreements) all in conjunction with Section 10177(d) of the Code;
 - As alleged against Respondents RGI, SHAMIN RITTER and MARR in Paragraphs 14 and 17, under Sections 10145 (real estate broker accepting funds belonging to others shall deposit to trust account or neutral escrow; salesperson accepting trust funds shall deliver to broker or deposit to trust account) and 10146 of the Code (advance fees are trust funds and broker collecting advance fees shall deposit such fees into a trust account in name of broker as trustee), Section 2832(a) of the Regulations (broker accepting client funds shall deposit into trust account in the name of broker as trustee), and Section 2972 of the Regulations (requiring broker to provide principal with verified accounting of advance fee trust funds collected and disbursed identifying agent name, principal's name, services rendered, trust account into which funds deposited, amount of advance fee, amounts disbursed, commissions paid, overhead, costs, and profit) all in conjunction with Section 10177(d) of the Code;

- (d) As alleged against Respondents RGI, SHAMIN RITTER and MARR in Paragraphs 14, 18, 19, and 20, under 10176(a) of the Code (making a substantial misrepresentation);
- (e) As alleged against Respondents RGI, SHAMIN RITTER and MARR in Paragraphs 14, 18, 19, and 20, under 10176(b) of the Code (making any false promise of a character likely to influence, persuade or induce);
- (f) As alleged against Respondents RGI, SHAMIN RITTER and MARR in Paragraphs 14, 18, 19, and 20, under Section 10176(i) of the Code (any other conduct, whether of the same or a different character than specified in this section, which constitutes fraud or dishonest dealing); or,
- (g) As alleged against Respondents RGI, SHAMIN RITTER and MARR in Paragraphs 14, 18, 19, and 20, under Section 10177(g) of the Code (demonstrated negligence or incompetence in performing an act for which he or she is required to hold a license);
- (h) As alleged against Respondent MARR in Paragraph 20, under Section 10137 of the Code (unlawful for licensed real estate salesperson to be employed or accept compensation for licensed acts from any person other than the broker under whom he or she is at the time licensed) in conjunction with Section 10177(d) of the Code; and,
- (i) As alleged against Respondent SHAMIN RITTER and Respondent RGI in Paragraph 21, under 10137 of the Code (unlawful for licensed real estate broker to employ or compensate any real estate salesperson who is not licensed under the broker employing or compensating him) in conjunction with Section 10177(d) of the Code.

SECOND CAUSE OF ACTION

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There is hereby incorporated in this Second, separate and distinct, Cause of Action, all of the allegations contained in Paragraphs 1 through 21, inclusive, of the Accusation with the same force and effect as if herein fully set forth.

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At all times herein mentioned, Respondent TERRY RITTER was responsible, as the designated broker officer of Respondent RGI, for the supervision and control of the activities conducted on behalf of the corporation by its officers and employees and of the corporate activities requiring a real estate license. Respondent TERRY RITTER failed to exercise reasonable supervision and control over the loan services, mortgage brokering, and advance fee collection activities of Respondent RGI and its employees. Respondent TERRY RITTER participated in, permitted, ratified, and caused the conduct described in the First Cause of Action, above, to occur, and failed to take reasonable steps to insure, including, but not limited to, the proper handling of trust funds, insure that required accountings were provided, insure that advance fee contracts would not be used until submitted to and approved by the Real Estate Commissioner, insure that the fictitious business name was added to corporate broker license, insure that only salesperson employees duly licensed under the broker license of RGI conducted activities on behalf of RGI, to insure against the dissemination of false representations, to insure the proper supervision of employees, and to insure the implementation of policies, rules, procedures, and systems to ensure the compliance of the corporation and its employees with the Real Estate Law (Business and Professions Code Sections 10000 et seq. and Sections 11000 et seq.) and the Commissioner's Regulations (Chapter 6, Title 10, California Code of Regulations).

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The acts and/or omissions of Respondent TERRY RITTER as described above constitute grounds for the suspension or revocation of the licenses and license rights of Respondent TERRY RITTER under the following provisions:

> As alleged in Paragraph 23, under Section 10159.2 of the Code (designated broker/officer responsible for supervision and control of activities conducted on behalf of corporation by officers, licensed salespersons and employees to secure compliance with the Real Estate Law) and Section 2725 of the Regulations (broker shall exercise reasonable supervision over: licensed employees; establish policies and procedures for compliance with Real Estate Law; supervise transactions requiring a real estate license; trust fund handling; etc.) in conjunction with Section 10177(d) of the Code and/or of Section 10177(h) of the Code (suspension or revocation for broker or designated broker/officer who fails to exercise reasonable supervision of licensed employees or licensed activities of broker corporation).

COST RECOVERY

Section 10160 of the Code provides, in pertinent part, that in any order issued in resolution of a disciplinary proceeding before the Department, the Commissioner may request the administrative law Judge to direct a licensee found to have committed a violation of this part to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

WHEREFORE, Complainant prays that a hearing be conducted on the allegations of this Accusation and that upon proof thereof a decision be rendered imposing disciplinary action against all licenses and license rights of Respondents under the Real Estate Law (Part 1 of Division 4 of the Business and Professions Code), and for such other and further relief as may be proper under other provisions of law.

E. J. HABÉRER, II

Deputy Real Estate Commissioner

Dated at Oakland, California,

this 18 day of April , 2012